

# TENNESSEE REGULATORY AUTHORITY



Pat Miller, Chairman  
Deborah Taylor Tate, Director  
Sara Kyle, Director  
Ron Jones, Director

460 James Robertson Parkway  
Nashville, Tennessee 37243-0505

## NOTICE OF STATUS CONFERENCE

**Docket No.:** 97-00309

**In Re:** Workshop to Gather Information on the Tennessee Performance Assurance Plan, service quality measurements and self-effectuating enforcement mechanisms.

**Date:** August 9, 2004

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The Authority has scheduled a Status Conference for **Monday, August 16, 2004 at 9:30 a.m.** in the Hearing Room on the Ground Floor at 460 James Robertson Parkway, Nashville, Tennessee. The Status Conference will be conducted by Director Deborah Taylor Tate as Moderator to address any preliminary issues and to discuss the manner in which the workshop will be conducted. Those wishing to participate telephonically must register with Sharla Dillon at 615-741-2904 x136 by Noon on Friday, August 13, 2004. The call-in number is 615-532-7746.

Questions should be directed to Arnold Reed by phone at 615-941-2904 x207 or email at [arnold.reed@state.tn.us](mailto:arnold.reed@state.tn.us). Persons with disabilities who require special assistance or alternate communications formats should contact Holly Russ, the Tennessee Regulatory Authority ADA-EEO/AA Coordinator/Office at 615-741-2904 x138 or 1-800-342-8359 so that reasonable accommodations can be made.

For The Tennessee Regulatory Authority:

Deborah Taylor Tate, Director  
CC: Interested parties